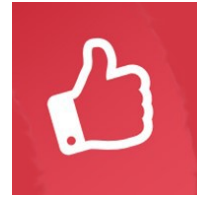


Family & Children's Service of St. Thomas and Elgin Board of Directors Dashboard 2023-24

Active on the Mnaasged designation sub-committees — executive, service and QA/data; provided updated service data to support Indigenous funding; advocate Ministry for Mnaasged designation; managers and staff attended Nation for greeting/introductions; agreed to provide full intake assessment information at Nations request; provided specific data as requested by individual Nations.



Journey Together



Do the Right Thing



Held wellness day for staff; initiated formal peer support training and program; provided ongoing staff development and training; four-day SoS practice intensives; retro pay for Bill 124; regular staff recognitions; extensive training calendar (external and internal); held several staff gathering/social events; expanded mental health coverage and topped up staff HCSA fund; supported active social committee.

Continued relationship building with Nations; attended annual Indigenous/CAS gathering at Walpole Island; provided regular data pulls for provincial commitment reports; reducing Indigenous CIC; championed Indigenous Survivors Gala; maintained active FNIM committee and activities, training, engagement; staff participated in pow wows, recognition days, and other Indigenous events.



Legend



Exceeding Expectations



Within Expectations



Not Meeting Expectations



N/A



Focus on education and training for children and youth; initiated/staffed local night school; JYPSA revised to ensure necessary supports are available for success; expanded education liaison role; held education success night and provided bursaries; supported life skills activities for youth; lead LOME activities; six high school graduations.

Staff at all levels engaged community networks and committees; we sponsored Intimate Partner Violence training for our community and partners; provided leadership for Human Trafficking and the Icelandic Model community initiatives; staff chaired and provided admin support for CAN and other networks; remained active on food security initiatives and the Poverty Coalition, including leadership and \$ support.



Be Accountable



Walk Alongside



Continued to advance service user focused SoS practice agency wide, including practice intensive sessions and building internal supports/leadership; embraced philosophy of children, youth and families as the drivers of services they receive; building family lead networks and support systems.

Met new RSG directive and legislative requirements; annual licensing and ESCR audits were positive; received full residential license; QIP's verified 95% compliance to Standards; Ministry reports, financial statements, documents were all submitted within timeframes and met compliance measures.



Assessments and referrals for service users including counselling, treatment, placements etc.; advocacy with Ministry to develop/provide necessary services; accessed private services as available; engaged community and cross-sector partners in advocacy and/or development of services.